

The General Terms and Conditions, Data Privacy & Security Agreement

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MEDUDEM[®]
quality health services

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The General Terms and Conditions (GTC's), Data Privacy & Security Agreement of MEDUDEM AG concerning use of the online service Care Integrator[®].

MEDUDEM AG is focused in Healthcare Communication and Services, located in Zürich, Switzerland. Care Integrator[®] from MEDUDEM AG networks HEALTH ASSOCIATION, HEALTHCARE ORGANISATIONS and LIFE SCIENCE COMPANIES with HEALTHCARE PROFESSIONALS, HEALTH PERSONNEL and PRIVATE INDIVIDUALS and enables exchange of high-quality health content and health information and services in a secure service, both on- and offline.

1. APPLICABILITY OF THE CONDITIONS

1.1 The following General Terms and Conditions (GTCs) and Data Protection and Data Security Agreements of MEDUDEM CORP. apply to all USERS and PARTICIPANTS of Care Integrator[®]; and in particular, to HEALTHCARE PROFESSIONALS, HEALTH PERSONNEL and their SUPPORT PERSONNEL as well as other service providers outside the healthcare market (consultants, lawyers, translators, etc.) and PRIVATE INDIVIDUALS, HEALTH ASSOCIATIONS, HEALTHCARE ORGANISATIONS as well as LIFE SCIENCE COMPANIES and INSURANCE COMPANIES.

2. DEFINITIONS

2.1 The definitions in capital letters that follow below in these General Terms and Conditions apply to these terms & conditions and Data Protection and data security agreements.

3. LIFE SCIENCE COMPANIES, INSURANCE COMPANIES, HEALTH ASSOCIATIONS AND HEALTHCARE ORGANISATIONS

3.1 The terms governing HEALTH ASSOCIATIONS, HEALTHCARE ORGANISATIONS, LIFE SCIENCE COMPANIES and INSURANCE COMPANIES governing the use of Care Integrator[®] are set out in the MEDUDEM CORP. LSF contract in writing. In the case of discrepancies between the MEDUDEM CORP. LSF contract and these General Terms and Conditions, the MEDUDEM CORP.-LSF CONTRACT shall prevail. Where HEALTHCARE ORGANISATIONS do not have a MEDUDEM CORP. LSF contract, a healthcare organisation, by means of the online acceptance of these GTCs and the Data Protection and Data Security Agreements, agrees to the terms of the GTCs and the Data Protection and

Data Security agreements.

3.2 The HEALTH ASSOCIATIONS, HEALTHCARE ORGANISATIONS, LIFE SCIENCE COMPANIES and INSURANCE COMPANIES hereby appoint an administrator. The administrator shall manage the ACCOUNTS of HEALTH ASSOCIATIONS, HEALTHCARE ORGANISATIONS and LIFE SCIENCE COMPANIES (under licence) and unlock the CONTENT of HEALTH ASSOCIATIONS, HEALTHCARE ORGANISATIONS or LIFE SCIENCE COMPANIES on Care Integrator[®]. The administrator serves as the contact person between the HEALTH ASSOCIATIONS, HEALTHCARE ORGANISATIONS, LIFE SCIENCE COMPANIES as well as INSURANCE COMPANIES and MEDUDEM CORP..

3.3 MEDUDEM CORP. shall communicate the information required to unlock the ACCOUNTS to the administrator of the HEALTH ASSOCIATIONS, HEALTHCARE ORGANISATIONS, LIFE SCIENCE companies and INSURANCE COMPANIES via e-mail (Registration Log-in). Passwords and usernames can be changed by individual USERS, HEALTH ASSOCIATIONS, HEALTHCARE ORGANISATIONS, LIFE SCIENCE COMPANIES and insurance under their own liability. MEDUDEM CORP. will order the ADMINISTRATOR periodically to change passwords periodically. usernames and passwords are assigned to each user personally.

3.4 The ACCOUNTS of the HEALTH ASSOCIATIONS, HEALTHCARE ORGANISATIONS, LIFE SCIENCE COMPANIES and INSURANCE COMPANIES will be deleted by MEDUDEM CORP. upon termination of the MEDUDEM CORP. LSF CONTRACT. Prior to account deletion, MEDUDEM CORP. will give USERS, HEALTH ASSOCIATIONS, HEALTHCARE ORGANISATIONS, LIFE SCIENCE COMPANIES and INSURANCE COMPANIES the opportunity to remove all of their rightful CONTENT

and DATA.

4. HEALTHCARE PROFESSIONALS and HEALTH PERSONNEL

4.1 All registration of technical HEALTHCARE PROFESSIONALS and HEALTH PERSONNEL takes place via Care Integrator[®] directly. Providing evidence of one's status as a HEALTHCARE PROFESSIONAL or technician is a mandatory requirement. This evidence will be checked via MEDUDEM either through the portal for medical professions in Europe (<http://www.doccheck.com>), HIN, third-party services or else directly through MEDUDEM CORP.. The relevant password and user name can be selected by the HEALTHCARE PROFESSIONALS and HEALTH PERSONNEL themselves. Any ACCOUNTS allocated to HEALTHCARE PROFESSIONALS or HEALTH PERSONNEL or PRIVATE INDIVIDUALS will be unlocked at the time of registration.

4.2 Access by A HEALTHCARE PROFESSIONAL, technician or PRIVATE INDIVIDUAL to Care Integrator[®] is blocked by deletion of the relevant account either by the HEALTHCARE PROFESSIONAL, HEALTH PERSONNEL or PRIVATE INDIVIDUAL themselves, or, where the HEALTHCARE PROFESSIONAL or the HEALTH PERSONNEL does not meet or no longer meets the conditions governing participation in Care Integrator[®], by MEDUDEM CORP.. The HEALTHCARE PROFESSIONAL or the HEALTH PERSONNEL undertake to stop using Care Integrator[®] immediately if they cease to be qualified as A HEALTHCARE PROFESSIONAL or HEALTH PERSONNEL.

4.3 A HEALTHCARE PROFESSIONAL has the authority to set up ACCOUNTS on Care Integrator[®] for their administrator or any of their SUPPORT PERSONNEL. The same General Terms and Conditions apply to HEALTH PERSONNEL or SUPPORT PERSONNEL as for HEALTHCARE PROFESSIONALS, whereby the respective HEALTHCARE PROFESSIONAL is responsible for all compliance with these conditions by their SUPPORT PERSONNEL.

4.4 HEALTHCARE PROFESSIONALS have the authority to open either on their own or by instructing HEALTH PERSONNEL or SUPPORT PERSONNEL to open an account for PRIVATE INDIVIDUALS on Care Integrator[®] and to make its CONTENT and DATA accessible to PRIVATE INDIVIDUALS concerned.

4.5 The HEALTHCARE PROFESSIONAL agrees to grant Access to Care Integrator[®] only to HEALTH PER-

SONNEL and SUPPORT PERSONNEL and individuals according to the definitions listed below.

5. PRIVATE INDIVIDUALS

5.1 PRIVATE INDIVIDUALS are only permitted to use Care Integrator[®] via a personal account opened by a HEALTHCARE PROFESSIONAL, its HEALTH PERSONNEL or SUPPORT PERSONNEL. The opening of the account is performed anonymously under a pseudonym and password protected.

5.2 The account can be removed from the license at any time by the PRIVATE INDIVIDUALS themselves, the respective HEALTHCARE PROFESSIONAL, the HEALTH PERSONNEL. The account will remain in existence for the PRIVATE INDIVIDUAL, however, and may be permanently deleted from Care Integrator[®] by the PRIVATE INDIVIDUAL only. The PRIVATE INDIVIDUAL does not have any rights to CONTENT supplied to him in the account by the HEALTHCARE PROFESSIONALS or HEALTH PERSONNEL and SUPPORT PERSONNEL. Nevertheless, DATA included in the profile of the PRIVATE INDIVIDUAL, either by the PRIVATE INDIVIDUALS themselves or by HEALTHCARE PROFESSIONALS, HEALTH PERSONNEL and SUPPORT PERSONNEL concerning the PRIVATE INDIVIDUAL belongs to the PRIVATE INDIVIDUAL at all times. You have access to your own DATA at all times. This does not include DATA added by HEALTHCARE PROFESSIONALS regarding the PRIVATE INDIVIDUAL to the account of the PRIVATE INDIVIDUAL and classified as HEALTHCARE PROFESSIONAL-own DATA.

5.3 By using Care[®] Integrator the PRIVATE INDIVIDUAL gives its consent to the fact that attending HEALTHCARE PROFESSIONALS, QUALIFIED and SUPPORT PERSONNEL, who have been confirmed by the PRIVATE INDIVIDUAL as contacts, forward CONTENT on to them and create or view DATA.

6. Use costs

6.1 The costs of HEALTH ASSOCIATIONS, HEALTHCARE ORGANISATIONS, LIFE SCIENCE COMPANIES connected with the use of Care Integrator[®] are governed by the MEDUDEM CORP. LSF contract and/or the MEDUDEM CORP. costs regulations. Care Integrator[®] is free of charge for HEALTH ASSOCIATIONS and HEALTHCARE ORGANISATIONS. When granting a licence free of charge to a healthcare organisation, Care Integrator[®] reserves the right to use its name as a refe-

rence customer.

6.2 For HEALTHCARE PROFESSIONALS, QUALIFIED AND SUPPORT PERSONNEL, the smallest basic Care Integrator[®] licence (1 Account) is free for the first three months.

6.3 In the case of late payment, after expiry of a second unused notice period, MEDUDEM CORP. has the right to block access to Care[®] Integrator by the debtor.

7. Liability

7.1 MEDUDEM CORP. is liable only for losses caused either intentionally or by gross negligence. All liability of MEDUDEM CORP. for CONTENT or DATA that has not been unlocked by MEDUDEM CORP. itself is excluded. MEDUDEM CORP. is not liable for any losses caused by a member of MEDUDEM CORP.'s support staff.

7.2 MEDUDEM CORP. does not guarantee trouble-free operation of Care Integrator[®] and therefore does not guarantee constant availability of its CONTENT or DATA or the correspondence carried out via Care Integrator[®]. All liability of MEDUDEM CORP. for system faults is excluded.

7.3 MEDUDEM CORP. accepts no liability for the actions or the consequences of the actions of LIFE SCIENCE COMPANIES or HEALTHCARE PROFESSIONALS, QUALIFIED and SUPPORT PERSONNEL as well or PRIVATE INDIVIDUALS on Care Integrator[®].

8. CONTENT and DATA

8.1 LIFE SCIENCE COMPANIES and HEALTHCARE PROFESSIONALS, HEALTH PERSONNEL and PRIVATE INDIVIDUALS are solely liable for the fact that CONTENT or DATA released by them on Care Integrator[®] complies with the applicable legal requirements in the respective sales area. Regulatory intervention connected with CONTENT and DATA must be dealt with by and is the responsibility of LIFE SCIENCE COMPANIES, or the HEALTHCARE PROFESSIONAL, and its HEALTH PERSONNEL and the PRIVATE INDIVIDUALS, who have unlocked this CONTENT and DATA on Care Integrator[®].

8.2 HEALTH ASSOCIATIONS, HEALTHCARE ORGANISATIONS and LIFE SCIENCE COMPANIES as well as the HEALTHCARE PROFESSIONAL, HEALTH PERSONNEL and PRIVATE INDIVIDUALS respect Care Integrator[®] as being the one and only online and mobile solution for information purposes. HEALTH ASSOCIATIONS, HEALTHCARE ORGANISATIONS and LIFE SCIENCE COMPANIES as well as HEALTHCARE PRO-

FESSIONALS, HEALTH PERSONNEL and PRIVATE INDIVIDUALS must refrain from any form of advertising on Care Integrator[®] and from disseminating inaccurate, misleading information or information of insufficient quality. In particular, it is not permitted to provide information on Care Integrator[®] about medications that are unapproved or have not yet been approved.

8.3 Liability for all CONTENT and DATA rests with the user or the administrator of the subscriber that unlocks CONTENT and DATA on Care Integrator[®].

8.4 Direct delivery of CONTENT and DATA from LIFE SCIENCE COMPANIES to PRIVATE INDIVIDUALS is only possible using Care[®] Integrator, if 1) this involves CONTENT and DATA that includes „non-prescription products,“ or 2) CONTENT or DATA passed on by a HEALTHCARE PROFESSIONAL or technical support staff supervised by them. The HEALTHCARE PROFESSIONAL, QUALIFIED or SUPPORT PERSONNEL, HEALTH ASSOCIATIONS and HEALTHCARE ORGANISATIONS undertake to pass on only selected CONTENT and DATA to PRIVATE INDIVIDUALS and to create the same with specific reference to the current or medical / health-related information requirements of PRIVATE INDIVIDUALS.

8.5 Before disabling access to Care Integrator[®], MEDUDEM CORP. will give the affected USERS and PARTICIPANTS the opportunity to remove their CONTENT and DATA. MEDUDEM CORP. reserves the right to use this CONTENT and DATA under its own liability for six (6) months after blockage of Care Integrator[®] for the purposes of Care Integrator[®].

9. Conflict resolution

9.1 Users and PARTICIPANTS undertake to use their best efforts to settle amicably and in good faith any conflicts related to Care Integrator[®], whether these are conflicts between USERS and PARTICIPANTS, or between USERS / PARTICIPANTS and MEDUDEM CORP. Executive Board is available to assist with mediation of disputes between USERS / PARTICIPANTS. USERS / PARTICIPANTS undertake not to take legal steps against other USERS / PARTICIPANTS (eg denunciations to medication regulatory authorities, initiation of legal proceedings) without having sought an amicable solution with their best endeavours and in good faith.

9.2 USERS / PARTICIPANTS that are involved in conflicts or regulatory proceedings relating to Care Integrator[®] have CONTENT and DATA on Care Integrator[®] undertake to inform MEDUDEM CORP. thereof.

9.3 In the context of a dispute, MEDUDEM CORP. has the right to block the CONTENT and DATA of a LIFE SCIENCE company or A HEALTHCARE PROFESSIONAL / HEALTH PERSONNEL on a temporary basis.

10. The MEDUDEM QC LABEL

10.1 On Care Integrator[®] MEDUDEM CORP. provides HEALTH ASSOCIATIONS, HEALTHCARE ORGANISATIONS and LIFE SCIENCE COMPANIES as well as HEALTHCARE PROFESSIONALS and HEALTH PERSONNEL with a CONTENT quality-control service in accordance with the Care Integrator[®]-QC-LABEL.

10.2 Once quality control has been successful, the Care Integrator[®] -QC label is visibly attached to the CONTENT of the LIFE SCIENCE COMPANIES and HEALTHCARE PROFESSIONALS and HEALTH PERSONNEL. MEDUDEM CORP. checks the essential preconditions for the Care Integrator[®] QC LABEL carefully, but accepts no liability for the legality of the CONTENT. Responsibility and liability for the CONTENT remain entirely with the HEALTH ASSOCIATIONS, HEALTHCARE ORGANISATIONS and LIFE SCIENCE COMPANIES as well as HEALTHCARE PROFESSIONALS, HEALTH PERSONNEL and the PRIVATE INDIVIDUALS releasing CONTENT and DATA on Care Integrator[®].

11. DATA PROTECTION, DATA SECURITY AND CONFIDENTIALITY

11.1 In the operation of Care Integrator[®], as well as the storage and backup of CONTENT and DATA, MEDUDEM CORP. undertakes to comply with the relevant Data Protection rules (Data Protection & Data Security). CONTENT and DATA from USERS and PARTICIPANTS are protected against unauthorised access by third parties by appropriate technical safeguards (certified Hosting Partner in Switzerland). MEDUDEM CORP. undertakes not to publish any identifiable personal DATA of USERS or PARTICIPANTS or make it known to third parties or to sell it on to third parties, except with the specific consent of the corresponding user.

11.2 USERS/PARTICIPANTS are liable for maintaining the confidentiality of Care Integrator[®] - usernames / passwords and account information. Users and PARTICIPANTS agree that passwords will be delivered to them by e-mail (even if the password gets lost).

11.3 MEDUDEM CORP. is entitled to evaluate information on the use of ACCOUNTS from HEALTHCARE PROFESSIONALS, HEALTH PERSONNEL or PRIVATE

INDIVIDUALS on an anonymous or pseudonymous basis for statistical purposes and to use the results for the purpose of operating Care Integrator[®]. In this context, the respective regional Data Protection and Data Security provisions shall be respected and adhered to.

11.4 Firstly, MEDUDEM CORP. supplies LIFE SCIENCE COMPANIES and INSURANCE COMPANIES with anonymous or pseudonymous DATA to meet the requirements of health care HEALTHCARE PROFESSIONALS, HEALTH PERSONNEL and PRIVATE INDIVIDUALS, as well as DATA on the information requirements of the relevant PRIVATE INDIVIDUALS to HEALTHCARE PROFESSIONALS and HEALTH PERSONNEL. This DATA enables the said LIFE SCIENCE COMPANIES and INSURANCE COMPANIES, HEALTHCARE PROFESSIONALS and HEALTH PERSONNEL to respond to the current information and therapy requirements of the respective contact persons.

11.5 MEDUDEM CORP. enables HEALTHCARE PROFESSIONALS, HEALTH PERSONNEL on the basis of Care Integrator[®], as programmed, and the profile, to obtain the information on the health of PRIVATE INDIVIDUALS. DATA can be transmitted online or via a mobile device (mobile phone, tablet). DATA will only be transmitted to the competent HEALTHCARE PROFESSIONAL/HEALTH PERSONNEL or other /third-party HEALTHCARE PROFESSIONALS, HEALTH PERSONNEL within a CARE GROUP, with the express consent of the respective PRIVATE INDIVIDUAL in relation to each individual HEALTHCARE PROFESSIONAL/member of HEALTH PERSONNEL. The PRIVATE INDIVIDUAL may withdraw their permission for the use of health information at any time.

11.6 Care Integrator[®] ensures that DATA and CONTENT are exchanged in the best possible manner: no CONTENT or DATA leaves the physical server on which Care Integrator[®] is running, but is linked within the same physical server only by a new addressing to the USER or the PARTICIPANT. This allows CONTENT and DATA and messages are not intercepted by third parties and used for other purposes.

11.7 For the purpose of transmission of DATA to and from the Care Integrator[®] server is protected and verified by a thawte security label 256-bit SSL encryption „SSL Web Server Certificate“.

11.8 MEDUDEM CORP. may use information from USERS for the development of products and services. No personal DATA is used that would enable conclusi-

ons to be drawn about the relevant person (identification).

11.9 Information, DATA and CONTENT, which MEDUDEM CORP. obtains in collaboration with LIFE SCIENCE COMPANIES, and are used for development of specific services and products, will be treated as confidential and not disclosed to third parties.

12. COPYRIGHT AND USE RIGHT

12.1 Unlocking on Care Integrator[®] does not affect the copyright of any CONTENT / DATA. In particular, this does not cause this copyright to transfer to MEDUDEM CORP.

12.2 All rights to CONTENT / DATA, including copyright, created by MEDUDEM CORP., belongs exclusively to MEDUDEM CORP. or the rights holders mentioned in each individual case. The written consent of the copyright holder must be obtained in advance for the reproduction of any parts thereof.

12.3 HEALTH ASSOCIATIONS, HEALTHCARE ORGANISATIONS, INSURANCE COMPANIES and life science companies and HEALTHCARE PROFESSIONALS and HEALTH PERSONNEL ensure and are responsible for ensuring that the CONTENT/DATA they release or generate do not infringe any third party rights.

12.4 By accepting the GTC's and Data Protection agreements, healthcare organisations agree with the fact that they supply their CONTENT in Care Integrator[®] without any further obligations or restrictions.

13. CHANGES TO Care Integrator[®] & CONTENT

13.1 MEDUDEM CORP. reserves the right, as part of the innovation process, to introduce innovations into Care Integrator[®], so as in particular to optimize processes and the conduct of services or to provide new services. These changes shall be brought to the notice of USERS / PARTICIPANTS in a timely fashion.

14. AMENDMENT OF THE GENERAL TERMS AND CONDITIONS (GTC's) and DATA PROTECTION and DATA SECURITY ARRANGEMENTS.

14.1 MEDUDEM CORP. may amend the GENERAL TERMS AND CONDITIONS (GTC's) and the DATA PROTECTION and DATA SECURITY ARRANGEMENTS of MEDUDEM CORP. at any time. These changes will be notified to USERS / PARTICIPANTS by e-mail, online (at log-in to their account) or by any other appropriate means.

15. Jurisdiction and applicable law

15.1 The sole place of jurisdiction for all disputes arising from or in connection with the conclusion of the contract is Zurich, Switzerland.

15.2 This contract is governed exclusively by substantive Swiss law.

Definitions

ADMINISTRATOR

The Administrator is a person designated by the licensee (company, organisation) with the corresponding user rights.

GENERAL TERMS AND CONDITIONS (GTCs)

These GENERAL TERMS AND CONDITIONS constitute the contractual conditions governing the user's use of the Care Integrator[®] service. It is essential that the GENERAL TERMS AND CONDITIONS (GTCs) are accepted by each user before they can use Care Integrator[®].

THE USER

A USER is a person and, as such, the smallest unit of a Care Integrator[®] -based licence. In any case, a user will be registered on Care Integrator[®] and prior to registration will have accepted the GENERAL TERMS and CONDITIONS and the Data Protection and Data Security Arrangements.

THE CARE GROUP

CARE groups are networks of HEALTHCARE PROFESSIONALS, HEALTH PERSONNEL, whose objective is to support one or more PRIVATE INDIVIDUALS in the therapeutic process.

APPLICATIONS

APPLICATIONS are Care Integrator[®]-based programmes used to map health processes, so as to improve cooperation between LIFE SCIENCE COMPANIES and HEALTHCARE PROFESSIONALS / HEALTH PERSONNEL or HEALTHCARE EXPERTS and PRIVATE INDIVIDUALS. Applications can be programmed by MEDUDEM AG on behalf of LIFESCIENCE COMPANIES, INSURANCE COMPANIES or HEALTHCARE EXPERTS, QUALIFIED PERSONNEL / organisations and third parties.

CARE INTEGRATOR[®]

Care Integrator[®] is a web-based solution of MEDUDEM AG that networks together companies, organisations and LIFE SCIENCE COMPANIES, INSURANCE COMPANIES with HEALTHCARE PROFESSIONALS, HEALTH PERSONNEL and PRIVATE INDIVIDUALS.

DATA

DATA in Care Integrator[®] consists of all electronic data that may contain personal or non-personal information and are mostly to be found in the profile of the respective user.

DATA PROTECTION AND DATA SECURITY

The DATA PROTECTION and DATA SECURITY agreements constitute the contractual conditions for the user's use of the DATA and its transmission. The DATA PROTECTION and DATA SECURITY AGREEMENTS are part of the GTCs and it is essential that they are accepted by each user before he or she can use Care Integrator[®].

HEALTH ASSOCIATIONS

HEALTH ASSOCIATIONS consist of international, national or regional professional associations of HEALTHCARE PROFESSIONALS and HEALTH PERSONNEL.

HEALTH PERSONNEL

Healthcare service staff working in practice or in hospitals, who have a specialist diploma enabling them to carry out their activities are deemed to be HEALTH PERSONNEL. This includes persons such as medical practice SUPPORT PERSONNEL, nutritionists, physiotherapists, qualified nursing staff, HEALTH PERSONNEL, etc. HEALTH PERSONNEL are not entitled to dispense prescription drugs. The same applies to the use of prescription information, which

is clearly shown in Care Integrator[®]. HEALTH PERSONNEL may be authorised by HEALTHCARE PROFESSIONALS to consult prescription information or to give it out to third parties. In this case, the authorising HEALTHCARE PROFESSIONALS assumes liability for the authorised HEALTH PERSONNEL. Doctors, pharmacists or veterinarians are not classified as HEALTH PERSONNEL.

HEALTHCARE PROFESSIONALS

Physicians, dentists, pharmacists and veterinarians working in practice or in hospitals are classified as HEALTHCARE PROFESSIONALS. Furthermore, under the relevant applicable legal basis, persons who are authorised to prescribe and/or dispense prescription drugs are also classified as HEALTHCARE PROFESSIONALS. Medical practice SUPPORT PERSONNEL, nutritionists, physiotherapists, qualified nursing staff, technical staff, etc. are not classified as HEALTHCARE PROFESSIONALS.

HEALTHCARE ORGANISATIONS

ORGANISATIONS such as associations, PATIENT ASSOCIATIONS, clubs and organisations that are active in the health sector are classified as HEALTHCARE ORGANISATIONS.

LIFE SCIENCE COMPANIES (LSCs)

Pharmaceutical, medical technology, biotechnology, diagnostics companies and health insurers, and other health care providers such as call-centre services are classified as LIFE SCIENCE COMPANIES (healthcare industry companies).

LICENCE

There is - per licence - a specific number of ACCOUNTS - as agreed online, which the Administrator (the person in charge) of the technical practice or the company can unlock for individuals within the technical practice/ company.

SUPPORT PERSONNEL

Persons who are not qualified as HEALTHCARE PROFESSIONAL or HEALTH PERSONNEL and who perform medical and / or administrative tasks under the direction and supervision of a HEALTHCARE PROFESSIONALS are classified as SUPPORT PERSONNEL.

CONTENT

All documents and formats that can be stored, published or forwarded through an account in Care Integrator[®] is classified as CONTENT. In particular, this includes health information, compliance information, e-detailing, events, news, checklists, guidelines, direct contacts, applications, electronic questionnaires etc.

ACCOUNT

An account is an online storage area personally accessible by the user with a username and personal password, on which the user's DATA is stored and personalised actions can be performed. Before an ACCOUNT can be accessed by a user, the GTCs and Data Protection as data security agreements available online must first be accepted.

LICENCE

For each licence, in accordance with the Care Integrator[®] -LSF Treaty or the Care Integrator[®] online products, there is a number of user ACCOUNTS that the administrator of the organisation can unlock for persons within the organisation.

MEDUDEM LSC CONTRACT

The Care Integrator[®] -LSC contract is concluded between the LIFE SCIENCE COMPANY, INSURANCE COMPANIES and MEDUDEM AG for the purpose of using Care Integrator[®].

MEDUDEM[®] QC LABEL

The MEDUDEM[®] QC label is a quality label that conforms with the specifications on Care Integrator[®].

PRIVATE INDIVIDUALS

Persons who have a current or medically-related requirement for information and receive access to an account for PRIVATE INDIVIDUALS from HEALTHCARE EXPERTS or QUALIFIED PERSONNEL and their SUPPORT PERSONNEL are classified as PRIVATE INDIVIDUALS (including consumers or patients).

PROFILE

A service that enables personal (user-related) DATA to be stored and made accessible to third parties is defined in Care Integrator[®] as a profile. This includes both personal DATA, such as medical records, insurance records, and activity-related DATA.

PARTICIPANTS

A licence from more than one (1) account is classified as a participant (A single (1) account is classified as a user). In this regard specialist companies, organisations, LIFE SCIENCE COMPANIES and INSURANCE COMPANIES must be taken into account. The administrator is registered as the managing user of a participant.

INSURANCE COMPANIES

Companies that offer medical or health services in any form and interact directly with the other user groups in Care Integrator[®] interact are classified as INSURANCE COMPANIES (e.g. health insurance funds, health insurance companies).

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